

Syed A. Raza



OBJECTIVES

I am dedicated to designing user-friendly database management systems, leveraging my creative and problem-solving skills to enhance data infrastructure.

PERSONAL SKILLS

- Design Data infrastructure
- System Development as per work requirement.
- Creative & visualize skills
- True professional and towards work
- Enthusiastic and willing to assume increased responsibility
- Competent and independent individual
- Excellent observation skills
- Dedicated towards completion of given tasks
- Quick learner and responsible

COMMAND IN CORE APPLICATIONS

XAMPP is a free and open-source cross-platform web server solution stack package developed by Apache Friends, consisting mainly of the Apache HTTP Server, Maria DB database, and interpreters for scripts written in the PHP and Perl programming languages.

phpMyAdmin is a free and open source administration tool for MySQL and Maria DB. As a portable web application written primarily in PHP, it has become one of the most popular MySQL administration tools, especially for web hosting services.

Web hosting service a web hosting service is a type of Internet hosting service that hosts websites for clients, i.e. it offers the facilities required for them to create and maintain a site and makes it accessible on the World Wide Web. Companies providing web-hosting services are sometimes called web hosts.

PROJECTS (DESIGN AND DEVELOPMENT)

- Quotation / invoicing system for a reputed advertising company (LWD) (Details Attached)
- Import and Export Data Analysis Dashboard (Details Attached)
- OrSYS (Online receipts system) Based on Firebase, HTML, PHP & MySQL to maintain record for CRV and BRV
- Cash Management System for ARY Services Finance Department
- CRM for HBL Home Remittance Department Contact Center or visit: imraza.web.app

EXPERIENCE

Jul 2016 – Present till Date

Sr. Developer | ARY Services | Karachi
Cash Management System (PWA)

The Cash Flow Management and Control Portal is a comprehensive solution designed to streamline and optimize financial operations for businesses that deal with multiple vendors' locations and operate their own ARY E-Shops. This powerful portal provides an efficient and centralized platform to manage all cash flow activities and maintain accurate financial records.

One of the key functionalities of the portal is its ability to effectively manage and control cash flow from different vendors' locations. Businesses can seamlessly monitor incoming and outgoing cash transactions, ensuring transparency and accountability throughout the entire process. The portal provides a centralized dashboard where users can access real-time information about cash inflows and outflows, enabling quick decision-making and proactive financial management.

The Cash Flow Management and Control Portal also includes a dedicated cashbook module, allowing businesses to handle expenses effectively. Users can record and categorize expenses, track payment details, and generate comprehensive reports for analysis and auditing purposes. By maintaining a digital cashbook, businesses can significantly streamline their expense management processes and improve financial accuracy.

Dec 2020 - Feb 2022 · 1 yr 3 mos

Sr. Developer & MIS Control | ARY Laguna | Karachi
MIS Portal (PWA)

- Data handling (MIS) of membership form sales, every individual customer as well as platinum agents.
- Managing & reconciliation of every individual customer/agent payments through different channels (Cash, IBFT, CHQ/PO, Remittance)
- Creating payments for every individual/vendor/company with WHT working also verifying on e.FBR
- Association with company CFO & Finance Manager for all kind of financial reporting. Also completing task given by higher management.

Aug 2015 - Jul 2016 · 1 yr

Customer Support | HBL, Remittance Services | Karachi
Providing FCR

Sep 2012 - Aug 2015 · 3 yrs

Phone Banking Officer | HBL | Karachi
Providing FCR

July 2009 – Aug 2012 · 3 yrs 2 mos

Sr. Customer Support Executive | TRG-Telenor | Karachi
Providing FCR

EDUCATION & ACCREDITATION

- BS from University of Karachi (2002-2006)
- HSC from Govt. Degree College North Karachi (2000-2002)
- SSC from H.N. Public School (1999-2000)

WORKING & KNOW HOW

MYSIS

In financial institution, MYIS is core software for customer accounts as well personal details

SIEBEL 7.0

Is also a main CRM application in Telecom Industries.

AVAYA (Hard/Soft Phone)

An application mostly use in reputed call center for answering calls (Auto/Manual)

COMPUTER SKILLS

Windows 11 (and older versions)

Microsoft Office (Excel, Access, Word, Power Point)

Adobe Photoshop (All versions)

Internet (Excellent knowledge)

Communication application (Skype /WhatsApp etc.)

REFERENCES

Masood Ahmed Khan (C.A / CFO, ARY Laguna (Pvt.) Ltd.)

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